8484 Georgia Avenue
Suite 230
Silver Spring MD 20910
301-585-2898
SWANA.ORG

SOLID WASTE ASSOCIATION OF NORTH AMERICA

SWANA's domain is not blacklisted by major email providers. In most cases, delivery issues are caused by individual organizational spam filters, particularly when messages are sent via trusted third-party email management services, which is why whitelisting is effective.

How to Whitelist SWANA Emails

If you're not receiving SWANA emails consistently, please take the following steps:

- Confirm your email is correct in your SWANA profile. If you need to change the email linked to your SWANA profile, email membership@swana.org to receive a password-reset email to your updated email.
- Add the @swana.org domain to your email client's "Safe Senders" or "Allowed Senders" list to ensure messages are trusted even when sent through email platforms.
- If your organization uses IT-managed email security, ask your IT team to allow or whitelist emails from the @swana.org domain. Note: this is especially important for corporate, government, or association email systems.
- Check spam, junk, or quarantine folders, and if you find a SWANA email there, mark it as "Not Spam" or "Safe" to help your email system learn to allow future messages.